

Organisation/Scheme	Notes	Email	Telephone	Links
<b>Department for Business, Energy and Industrial Strategy (DBEIS)</b>	The DBEIS is responsible for business, industrial strategy, science, research and innovation, energy and clean growth, and climate change	enquiries@businesssupporthelpline.org  enquiries@beis.gov.uk	Business support helpline: 0300 456 3565  General: 0207 215 5000	<a href="https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy">https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy</a>  <a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses</a>  <a href="https://www.gov.uk/government/news/coronavirus-covid-19-guidance-for-employees-employers-and-businesses">https://www.gov.uk/government/news/coronavirus-covid-19-guidance-for-employees-employers-and-businesses</a>
<b>HMRC Time to Pay scheme</b>	All businesses and self-employed people in financial distress with outstanding tax liabilities may be eligible to receive support with their tax affairs through HMRC's Time to Pay scheme	No email contact	0800 024 1222	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/coronavirus-covid-19-helpline">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/coronavirus-covid-19-helpline</a>
<b>Coronavirus Business Interruption Loan Scheme (British Business Bank)</b>	British Business Bank (BBB) has published details of the Coronavirus Business Interruption Loan Scheme on its website  BBB is a Government-owned business development bank dedicated to making finance markets work better for smaller businesses	Enquiries to be made directly to an accredited lender	Enquiries to be made directly to an accredited lender	<a href="https://www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils/">https://www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils/</a>  <a href="https://www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils/accredited-lenders/">https://www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils/accredited-lenders/</a>
<b>Covid-19 Corporate Financing Facility (CCFF)</b>	Under the CCFF, the Bank of England would buy short-term debt from larger companies  Application form to be published on Bank's website 23/03/20	enquiries@bankofengland.co.uk	0203 461 4878	<a href="https://www.bankofengland.co.uk/markets/market-notice/2020/ccff-market-notice-march-2020">https://www.bankofengland.co.uk/markets/market-notice/2020/ccff-market-notice-march-2020</a>
<b>Rates relief for retail, hospitality, leisure and nursery businesses</b>	Automatically applied by local councils	Local council	Local council	<a href="https://www.gov.uk/calculate-your-business-rates">https://www.gov.uk/calculate-your-business-rates</a>
<b>Job Retention Scheme</b>	Information to be submitted to HMRC through a new online portal (TBC)	TBC	TBC	<a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-businesses-through-the-coronavirus-job-retention-scheme">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-businesses-through-the-coronavirus-job-retention-scheme</a>
<b>Statutory Sick Pay reclaim</b>	Rebate scheme in development (TBC)	TBC	TBC	<a href="https://www.gov.uk/employers-sick-pay">https://www.gov.uk/employers-sick-pay</a>

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<b>VAT deferral for three-months to 30/06/20</b>	Automatically applied by HMRC	No email contact	0300 200 3700	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/vat-enquiries">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/vat-enquiries</a>
<b>Income Tax self-assessment payment delay from 31/07/20 to 31/01/21</b>	Automatically applied by HMRC	No email contact	0300 200 3310	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/self-assessment">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/self-assessment</a>
<b>IR35 changes postponement to Apr-21</b>	Automatically applied by HMRC	No email contact	0300 200 3200	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-enquiries">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-enquiries</a>
<b>Cash grants for retail, hospitality and leisure businesses</b>	Businesses will be contacted by local authorities if eligible	Local council	Local council	<a href="https://www.gov.uk/find-local-council">https://www.gov.uk/find-local-council</a>
<b>Support for businesses that pay little or no business rates</b>	Businesses will be contacted by local authorities if eligible	Local council	Local council	<a href="https://www.gov.uk/find-local-council">https://www.gov.uk/find-local-council</a>
<b>Universal Credit</b>	Payment to assist with living costs for those on low income or out of employment	Local job centre	Local job centre	<a href="https://www.gov.uk/contact-jobcentre-plus">https://www.gov.uk/contact-jobcentre-plus</a> <a href="https://find-your-nearest-jobcentre.dwp.gov.uk/">https://find-your-nearest-jobcentre.dwp.gov.uk/</a>
<b>Federation of Small Business (FSB)</b>	The FSB provides members with advice, financial expertise, support and a voice in government in order to help smaller businesses achieve their ambitions	customerservices@fsb.org.uk	0808 202 0888	<a href="https://www.fsb.org.uk/">https://www.fsb.org.uk/</a>
<b>Institute of Directors (IoD)</b>	The IoD aims to represent members' views when the government is reviewing policy, legislation or seeking the opinions of the wider business community, in addition to offering training and expertise	businessinfo@iod.com	0203 855 4313	<a href="https://www.iod.com/">https://www.iod.com/</a>
<b>ACAS (The Advisory, Conciliation and Arbitration Service)</b>	ACAS works with employers and employees to improve workplace relationships	No email contact	0300 123 1100	<a href="https://www.acas.org.uk/">https://www.acas.org.uk/</a>
<b>World Health Organisation (WHO)</b>	WHO is the authority responsible for public health within the United Nations system	No email contact	Headquarters: +41-22-7912111 Europe Regional office: +45 45 33 70 00	<a href="https://www.who.int/">https://www.who.int/</a>

Organisation	Notes	Email	Telephone	Links
<b>Institute for Family Business</b>	The Institute supports and promotes UK family businesses through connections, expertise and advocacy	info@ifb.org.uk	0207 630 6250	<a href="https://www.ifb.org.uk/">https://www.ifb.org.uk/</a>
<b>Companies House</b>	Companies House maintains a register of company information which is available to the public	enquiries@companieshouse.gov.uk	0303 1234 500	<a href="https://www.gov.uk/government/organisations/companies-house">https://www.gov.uk/government/organisations/companies-house</a> <a href="https://ewf.companieshouse.gov.uk/runpage?page=webfilingRegister&amp;signUpPage.lang=en">https://ewf.companieshouse.gov.uk/runpage?page=webfilingRegister&amp;signUpPage.lang=en</a>
<b>Extension to File Company Accounts</b>	Apply to Companies House for an extension to the deadline for filing company accounts	enquiries@companieshouse.gov.uk	0303 1234 500	<a href="http://www.gov.uk/guidance/apply-for-more-time-to-file-your-companys-accounts">www.gov.uk/guidance/apply-for-more-time-to-file-your-companys-accounts</a>
<b>HMRC</b>	Register for online services to be able to access company information online	No email contact	N/A	<a href="https://www.gov.uk/log-in-register-hmrc-online-services">https://www.gov.uk/log-in-register-hmrc-online-services</a>
<b>Payment Support Services</b>	HMRC department for payment support	No email contact	PSS enquiries: 0300 200 3835  Self-assessment payments: 0300 200 3822	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/business-payment-support-service">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/business-payment-support-service</a>
<b>Statutory Sick Pay (Employers)</b>	Statutory Sick Pay (Employers)	No email contact	Statutory Payments Disputes: 0300 056 0630	<a href="https://www.gov.uk/employers-sick-pay">https://www.gov.uk/employers-sick-pay</a>
<b>Corporation Tax</b>	HMRC department for Corporation Tax	No email contact	CT general enquiries: 0300 200 3410	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/corporation-tax-enquiries">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/corporation-tax-enquiries</a>
<b>VAT</b>	HMRC department for VAT	No email contact	VAT general enquiries: 0300 200 3700  VAT online services: 0300 200 3701	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/vat-enquiries">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/vat-enquiries</a>
<b>Employers Statutory Issues</b>	HMRC department for Employers' issues	No email contact	Employers' general enquiries: 0300 200 3200	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-enquiries">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-enquiries</a>
<b>PAYE</b>	HMRC department for PAYE	No email contact	PAYE general enquiries: 0300 200 3401	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-payee-payment">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-payee-payment</a>
<b>CIS</b>	HMRC department for CIS	No email contact	CIS general enquiries: 0300 200 3210	<a href="https://www.gov.uk/government/organisations/hm-revenue-customs/contact/construction-industry-scheme">https://www.gov.uk/government/organisations/hm-revenue-customs/contact/construction-industry-scheme</a>
<b>Charity Commission for England &amp; Wales</b>	Guidance to help with running your charity during the coronavirus (COVID-19) outbreak	Enquiry form: <a href="https://forms.charitycommission.gov.uk/enquiry-form/">https://forms.charitycommission.gov.uk/enquiry-form/</a>	0300 066 9197	<a href="https://www.gov.uk/government/news/coronavirus-covid-19-guidance-for-the-charity-sector">https://www.gov.uk/government/news/coronavirus-covid-19-guidance-for-the-charity-sector</a>