

Organisation/Scheme	Notes	Email	Telephone	Links
Department for Business, Energy and Industrial Strategy (DBEIS)	The DBEIS is responsible for business, industrial strategy, science, research and innovation, energy and clean growth, and climate change	enquiries@businesssupporthelpline.org enquiries@beis.gov.uk	Business support helpline: 0300 456 3565 General: 0207 215 5000	https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses https://www.gov.uk/government/news/coronavirus-covid-19-guidance-for-employees-employers-and-businesses
HMRC Time to Pay scheme	All businesses and self-employed people in financial distress with outstanding tax liabilities may be eligible to receive support with their tax affairs through HMRC's Time to Pay scheme	No email contact	0800 024 1222	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/coronavirus-covid-19-helpline
Coronavirus Business Interruption Loan Scheme (British Business Bank)	British Business Bank (BBB) has published details of the Coronavirus Business Interruption Loan Scheme on its website BBB is a Government-owned business development bank dedicated to making finance markets work better for smaller businesses	Enquiries to be made directly to an accredited lender	Enquiries to be made directly to an accredited lender	https://www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils/ https://www.british-business-bank.co.uk/ourpartners/coronavirus-business-interruption-loan-scheme-cbils/accredited-lenders/
Covid-19 Corporate Financing Facility (CCFF)	Under the CCFF, the Bank of England would buy short-term debt from larger companies Application form to be published on Bank's website 23/03/20	enquiries@bankofengland.co.uk	0203 461 4878	https://www.bankofengland.co.uk/markets/market-notice/2020/ccff-market-notice-march-2020
Rates relief for retail, hospitality, leisure and nursery businesses	Automatically applied by local councils	Local council	Local council	https://www.gov.uk/calculate-your-business-rates
Job Retention Scheme	Information to be submitted to HMRC through a new online portal (TBC)	TBC	TBC	https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-businesses-through-the-coronavirus-job-retention-scheme
Statutory Sick Pay reclaim	Rebate scheme in development (TBC)	TBC	TBC	https://www.gov.uk/employers-sick-pay

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VAT deferral for three-months to 30/06/20	Automatically applied by HMRC	No email contact	0300 200 3700	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/vat-enquiries
Income Tax self-assessment payment delay from 31/07/20 to 31/01/21	Automatically applied by HMRC	No email contact	0300 200 3310	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/self-assessment
IR35 changes postponement to Apr-21	Automatically applied by HMRC	No email contact	0300 200 3200	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-enquiries
Cash grants for retail, hospitality and leisure businesses	Businesses will be contacted by local authorities if eligible	Local council	Local council	https://www.gov.uk/find-local-council
Support for businesses that pay little or no business rates	Businesses will be contacted by local authorities if eligible	Local council	Local council	https://www.gov.uk/find-local-council
Universal Credit	Payment to assist with living costs for those on low income or out of employment	Local job centre	Local job centre	https://www.gov.uk/contact-jobcentre-plus https://find-your-nearest-jobcentre.dwp.gov.uk/
Federation of Small Business (FSB)	The FSB provides members with advice, financial expertise, support and a voice in government in order to help smaller businesses achieve their ambitions	customerservices@fsb.org.uk	0808 202 0888	https://www.fsb.org.uk/
Institute of Directors (IoD)	The IoD aims to represent members' views when the government is reviewing policy, legislation or seeking the opinions of the wider business community, in addition to offering training and expertise	businessinfo@iod.com	0203 855 4313	https://www.iod.com/
ACAS (The Advisory, Conciliation and Arbitration Service)	ACAS works with employers and employees to improve workplace relationships	No email contact	0300 123 1100	https://www.acas.org.uk/
World Health Organisation (WHO)	WHO is the authority responsible for public health within the United Nations system	No email contact	Headquarters: +41-22-7912111 Europe Regional office: +45 45 33 70 00	https://www.who.int/

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Institute for Family Business	The Institute supports and promotes UK family businesses through connections, expertise and advocacy	info@ifb.org.uk	0207 630 6250	https://www.ifb.org.uk/
Companies House	Companies House maintains a register of company information which is available to the public	enquiries@companieshouse.gov.uk	0303 1234 500	https://www.gov.uk/government/organisations/companies-house https://ewf.companieshouse.gov.uk/runpage?page=webfilingRegister&signUpPage.lang=en
Extension to File Company Accounts	Apply to Companies House for an extension to the deadline for filing company accounts	enquiries@companieshouse.gov.uk	0303 1234 500	www.gov.uk/guidance/apply-for-more-time-to-file-your-companys-accounts
HMRC	Register for online services to be able to access company information online	No email contact	N/A	https://www.gov.uk/log-in-register-hmrc-online-services
Payment Support Services	HMRC department for payment support	No email contact	PSS enquiries: 0300 200 3835 Self-assessment payments: 0300 200 3822	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/business-payment-support-service
Statutory Sick Pay (Employers)	Statutory Sick Pay (Employers)	No email contact	Statutory Payments Disputes: 0300 056 0630	https://www.gov.uk/employers-sick-pay
Corporation Tax	HMRC department for Corporation Tax	No email contact	CT general enquiries: 0300 200 3410	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/corporation-tax-enquiries
VAT	HMRC department for VAT	No email contact	VAT general enquiries: 0300 200 3700 VAT online services: 0300 200 3701	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/vat-enquiries
Employers Statutory Issues	HMRC department for Employers' issues	No email contact	Employers' general enquiries: 0300 200 3200	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-enquiries
PAYE	HMRC department for PAYE	No email contact	PAYE general enquiries: 0300 200 3401	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/employer-payee-payment
CIS	HMRC department for CIS	No email contact	CIS general enquiries: 0300 200 3210	https://www.gov.uk/government/organisations/hm-revenue-customs/contact/construction-industry-scheme
Charity Commission for England & Wales	Guidance to help with running your charity during the coronavirus (COVID-19) outbreak	Enquiry form: https://forms.charitycommission.gov.uk/enquiry-form/	0300 066 9197	https://www.gov.uk/government/news/coronavirus-covid-19-guidance-for-the-charity-sector